## **Pyur Life Product Terms & Conditions**

Below are our policies regarding orders and ordering.

Please agree to these terms before ordering.

### Return Policy:

#### Domestic:

Returns will be accepted if the product is returned to our office within 45 days of the order's shipment.

#### International:

Returns will be accepted if the product is returned to our office within 60 days of the order's shipment.

Returns should be sent to the below address. We credit less S&H (shipping and handling) and a \$5 return fee per order. The credit will be issued within two weeks of the product arriving in our office provided the products are unopened and presentable for resale.

\*\*It is strongly recommended that all returns be sent by a guaranteed/insured method of shipping because credits will ONLY be issued if the products are actually received in our office.

NXR Global 7308 Hanover Green Dr. Suite 300, Mechanicsville, VA 23111 USA

\*Reminder: No products in the Pyur Life's Product Line are guaranteed for specific results.

Refunds will not be issued for used products.

# **Damaged Products**

We allow 45 days from ship date of an order for a Customer to report any issues with a shipment or products.

After 45 days, no actions can be taken shipment or product issues.

## Non-Receipt Policy

If you have not received your shipment, you must notify Pyur Life within 45 days of the ship date. You may notify Pyur Life by one of the following methods:

- 1. Phone: 804-559-8900 or
- 2. Support Inquiry: Simply go to your personal website at <a href="http://nxrglobal.com">http://nxrglobal.com</a> and click Contact Support.

There you can fill out the inquiry form.

The information we will need is your:

Name

USERNAME/ID

Correct e-mail address (as it is listed on your account)

Correct shipment address

## Customer

A Customer is a person who, upon completing a Customer Application (by phone, fax or online), may purchase Company product(s) directly from the Company at a Distributor price.

Since Customer product orders are for personal consumption only, and not for resale, customers will not be required to submit any tax identification information.

Customers select or are assigned an account Username once the Customer Application is accepted by the Company. The Company reserves the right to refuse to accept any Customer Application for any reason.

Customers may only order under their respective account Username. Customers have no renewal requirements or obligations.